



Meet IPMG's Newest Risk Manager

We're pleased to introduce Ben King, who recently joined the IPMG risk management team as a Risk Manager after graduating in May from St. Ambrose University, with a degree in Finance.

Last summer, Ben interned with the IPMG risk management team and showed strong interest, dedication, and enthusiasm while helping serve ICRMT members. His performance made it clear he would be a great fit for a full-time role and therefore hiring him was an easy decision.

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Workplace Order: Housekeeping as Injury Prevention

Good housekeeping is one of the most effective defenses against common workplace injuries and citations. A clean, organized workplace is the simplest and most effective way to prevent accidents and OSHA violations. Slips, Trips and Falls are the most common workplace injuries.

Good housekeeping goes beyond sweeping floors; it means keeping work areas orderly, clearly marked, and free from unnecessary hazards that can cause slips, trips, and even other dangers like fires.

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Cyber Liability Resources for ICRMT Public Entities

Illinois public entities, including cities, counties, school districts, and similar organizations—are facing increasingly serious cyber risks. Because technology is now crucial for delivering essential services, these organizations frequently handle sensitive information such as residents' personal data, employee records, financial documents, and public safety details. Relying on technology makes them vulnerable to cyber incidents like ransomware attacks and email scams, which can disrupt daily operations, result in expensive recovery efforts, and damage the community's trust in local government.

If an Illinois public entity experiences a cyber incident where personal information is stolen or viewed without authorization, it triggers legal responsibilities under the

Illinois Personal Information Protection Act (PIPA). These responsibilities include informing affected individuals and paying for the costs related to responding to the breach. Legal compliance is only part of the challenge—public organizations must also answer to taxpayers, elected officials, and government leaders.

Cyber liability insurance is now an essential resource for public entities to manage these risks. This coverage helps pay for costs associated with data breaches, ransomware, cyber extortion, investigations, restoring lost or damaged data, notifications, and lawsuits. Additionally, many cyber insurance programs offer proactive tools and resources to help organizations prevent incidents before they happen—not just react after an attack.



Cyber Liability Resources Available AT NO COST Through Tokio Marine, for ICRMT members with Cyber Liability Coverage

ICRMT members that have cyber liability coverage through the ICRMT have access to **CyberNET**, a suite of **pre-paid cybersecurity and privacy risk management services** focused on the two most serious cyber threats facing organizations today: ransomware and email fraud.

These resources **are included with the policy at no cost**—they are intended to support insured organizations in strengthening their cybersecurity posture.

Key CyberNET Resources

Recommended Cyber Protections

CyberNET provides practical, step-by-step guidance through resources such as “8 Ways to Beat Ransomware” and “5 Ways to Protect Against Email Fraud.” These

tools focus on clear, actionable controls public entities can implement to reduce their exposure to the most common attack vectors,

Unlimited Expert Advice – Phone & Email

Insureds have access to cybersecurity and privacy professionals with experience in data security, risk assessments, cyber risk mitigation, and breach prevention.

Organizations are encouraged to reach out with questions of any size—from quick clarifications to more complex concerns.

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Heat Illness Prevention for Public Entity Operations

Practical guidance for Public Works, Streets/Highway, Water/Wastewater, Fire, and Police operations

Why This Matters

Hazardous heat exposure can occur outdoors or indoors and, in any season, not only during heat waves. Each year, dozens of workers die and thousands more become ill due to heat exposure at work, yet these outcomes are preventable. Public entities face unique exposure because essential services—such as road and utility repairs, line/traffic control, emergency response, and facility operations—continue during extreme heat.

What Is Heat Illness?

As outdoor and indoor temperatures rise, a worker's core body temperature may also begin to rise. The body cools itself by increasing heart rate and sweating, but heat illness develops when these mechanisms are not sufficient. Heat illness ranges from minor heat cramps to life-threatening heat stroke. Early recognition and response reduce the chance of a medical emergency.

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Origami Update: Accounts, Claim Submission and Assistance

Origami went live as of early February, replacing InSight Online. If you have not already, you should begin accessing and working within Origami immediately, similar to how you previously used InSight Online. Included here are instructions for obtaining Origami access, resetting passwords, submitting a new claim and, points of contact if assistance is needed with Origami.

For Existing InSight Online Users:

Your login credentials have been transferred to Origami.

To access your account for the first time:

1. Visit the Origami login page using the link provided below.
2. Select "Forgot Password."
3. Enter the email address associated with your former InSight Online account.
4. You will receive an email from Origami with instructions to log in.
5. Upon logging in, you may be prompted to reset your password.

Please note that your username will now be your email address.

For Users Without a Previous InSight Online Account:

If you did not have an InSight Online account, you may register for a new Origami account.

To register:

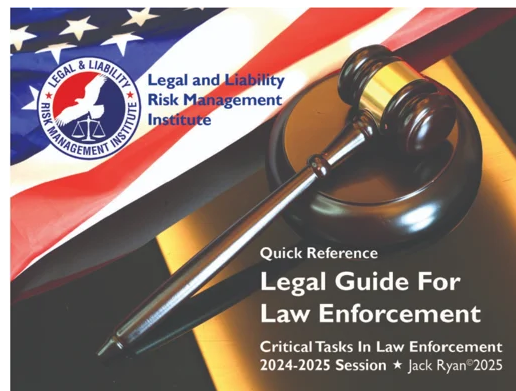
1. Visit the Origami login page using the link below.
2. Below the username and password fields, locate the registration link.
3. Complete the registration form.
4. Your request will be submitted to IPMG for approval.

5. Please allow 24–48 hours for processing and account activation.

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Download LLRMI's Legal Guide For Law Enforcement, FOR FREE!

This is a digital copy, which normally retails for \$21.95. The guide serves as a legal reference for law enforcement officers, organized by common critical / high liability tasks they perform. It helps officers prepare for critical duties and provides checklists to guide proper conduct. Supervisors can use it to evaluate whether actions align with U.S. Supreme Court rulings and evolving Circuit Court decisions. Since state laws and constitutions may impose stricter limits on police powers, officers must stay aware of local court rulings and regulations.



Updated Resources from our partner, IFMK

These resources are available to assist with your organizational and policy management. These resources are designed to help you maintain compliance and streamline your internal processes.

If you have any questions or need assistance, please do not hesitate to reach out to your risk management consultant.

1. [Sample Employee Handbook \(2026 Edition\)](#)

- Includes updated policies on discrimination, harassment, military leave, VESSA, and new policies such as Neonatal Intensive Care Leave and Artificial Intelligence Use in Employment.

2. [FOIA Guide](#)

- Comprehensive guidance on Freedom of Information Act compliance.

3. [OMA Guide](#)

- Best practices and requirements under the Open Meetings Act.



Neogov Course Catalog

<https://community.neogov.com/learn/w/risk-pool-training>

Below is a list of the new courses available as of 04/01/26.

Employment Liability

- Financial Reporting & Transparency
- Capital Financing
- Ethical Stewardship & Long-Term Obligations

Business Skills Series

- Sharing Calendars and Email in Outlook
- Microsoft Forms Essentials
- Mastering Outlook 365 - Beginner
- Mastering Outlook 365 – Basics (2025)
- Mastering Outlook 365 – Intermediate (2025)
- ChatGPT Essentials Part 1
- ChatGPT Essentials Part 2
- Mastering Excel 365 - Expert (2025)
- Mastering Outlook 365 – Advanced (2025)
- Mastering PowerPoint 365 – Expert (2025)
- Mastering PowerPoint 365 - Beginner (2025)
- Intro to Copilot for Microsoft 365
- Section 508 Compliance: Enhancing Accessibility and Elevating Engagement
- Section 508 Compliance: Introduction and Key Concepts

Upcoming Neogov Learn Community Spotlight calls

On the second Wednesday of every other month, the Learn team hosts a call to share product updates, discuss processes, and collect feedback from NEOGOV customers on upcoming features. Please join this recurring meeting to get your voice heard!

[Click Here to Register](#)

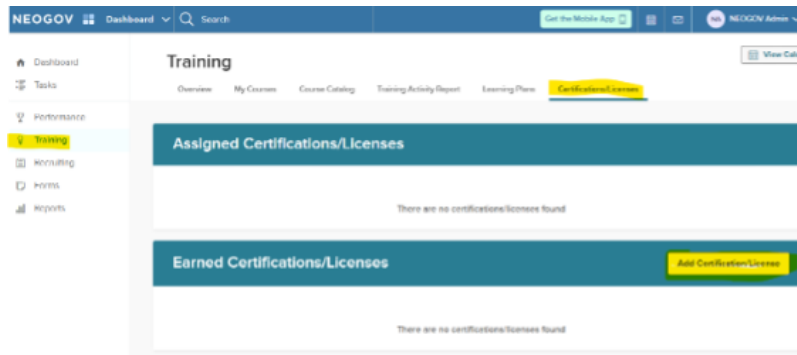
Certificate of Completion Course Codes

Whether you are new to Neogov or an existing member of ICRMT, follow these instructions to ensure that any courses approved for Continuing Education credit are properly recorded. When your HR Administrator adds your certification or license information, any future courses your users take will have the appropriate course code populated on the certificate.

Adding an employee certification/license:

1. When on the **Dashboard**, select **Training**
2. Select **Certification/License**
3. Select **Add Certification/License**

4. Select **Illinois Environmental Protection Agency, Bureau of Water Operator Certification** from the drop down
5. Enter your certification/license information and click **save**
6. Once this is entered, any course that is approved by the State going forward will have the award code on the certificate of completion. If a course was completed prior to the certification/license information being entered, they will not see the information on their certificate and will need to retake the course.



Have questions? Contact our Risk Management Team.

info@ipmg.com



ICRMT is administered by Insurance Program Managers Group.

Insurance Program Managers Group, 225 Smith Road, St. Charles, IL 60174

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