



# NEOGOV Learn Course Catalog

April 2026

## Business Skills

6 Tips for Parents Working From Home  
Acting With Empathy  
Active Listening  
Adapting to Customer Communication Styles  
Appropriate Workplace Behavior: Appropriate Technology Use  
Appropriate Workplace Behavior: Avoiding Discrimination  
Appropriate Workplace Behavior: Avoiding Harassment  
Appropriate Workplace Behavior: Avoiding Microaggressions  
Appropriate Workplace Behavior: Handling Conflict  
Appropriate Workplace Behavior: Handling Workplace Preferences  
Appropriate Workplace Behavior: Navigating Humor  
Appropriate Workplace Behavior: Preventing Gossip  
Appropriate Workplace Behavior: Reporting Misconduct  
Appropriate Workplace Behavior: Respectful Communication Styles  
Appropriate Workplace Behavior: Respecting Personal Boundaries  
Appropriate Workplace Behavior: Understanding Impact  
ChatGPT Essentials Part 1  
ChatGPT Essentials Part 2  
Behavior-Based Interviewing  
Budgeting for Elected Officials  
Clear Verbal Communication  
Core Principles of Customer Service  
County Government Basics for Newly Elected Officials  
Creating ADA Compliant Documents  
Customer Service for Frontline employees✓  
De-Escalation for Public-Facing Employees

De-Escalation Techniques for Difficult Customers  
Digital Literacy: Basic Technical Fluency for Employees\*\*\*  
Effective Digital and Remote Interactions  
Employee Accountability  
From Conflict to Clarity  
Fundamentals of Local Government  
Intro to Copilot for Microsoft 365  
Kindness Matters  
Leadership Competencies for New Supervisors  
Leading Successful Remote Teams  
Making a Memorable First Impression  
Managing Stress in Uncertain Times  
Managing Unionized Employees\*\*\*  
Mastering Outlook 365 - Beginner (2025)  
Mastering Outlook 365 – Basics (2025)  
Mastering Outlook 365 – Intermediate (2025)  
Mastering Excel 365 - Expert (2025)  
Mastering Outlook 365 – Advanced (2025)  
Mastering PowerPoint 365 – Expert (2025)  
Mastering PowerPoint 365 - Beginner (2025)  
Media Training Part 1: Crafting Your Message  
Media Training Part 2: Preparing for the Interview  
Microsoft Forms Essentials  
Municipal Government Basics for Newly Elected  
Non-Verbal Communication  
Officials  
Onboarding Remote Employees  
Overcoming Language Barriers  
Performance Management Series: Introduction to Performance Management  
Performance Management Series: Effective Communication Skills  
Performance Management Series: Setting Clear Expectations  
Performance Management Series: Providing Constructive Feedback

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Performance Management Series: Coaching for Performance Improvement  
Performance Management Series: Developing Employee Performance Plans  
Performance Management Series: Documenting Employee Performance  
Performance Management Series: Addressing Bias in Performance Evaluations  
Performance Management Series: Handling Difficult Conversations  
Performance Management Series: Managing Remote or Hybrid Team  
Performance Management Series: Recognizing and Rewarding Employee Contribution  
Risk Management: Hierarchy of Controls  
Risk Management: Identifying Fraudulent Claims  
Public Speaking  
Section 508 Compliance: Enhancing Accessibility and Elevating Engagement  
Section 508 Compliance: Introduction and Key Concepts  
Sharing Calendars and Email in Outlook  
Social Media for Public Officials  
Special District Basics for Newly Elected Officials  
Staying Focused  
The Remote Manager: Employee Engagement\*\*\*  
Township Basics for Newly Elected Officials  
Transitioning from Private to Public Service for Elected Officials  
Understanding Customer Needs  
Why Customers Get Upset  
Writing in Plain Language for Government  
Writing Clear Incident Reports✓  
Zoning Basics: By Right Projects, Special Permits, and Zone Changes  
Zoning Basics: Permit Evaluation Criteria  
Zoning Basics: Roles and Procedures  
Zoning Basics: Subdivision Ordinances  
Zoning Basics: Uses and Development Standards

### **Campus Safety**

Bloodborne Pathogens for Campus Law Enforcement  
School Bus Safety: Bullying on the Bus  
School Bus Safety: Emergency Operations

School Bus Safety: Loading & Unloading  
School Bus Safety: Safe Bus Operation  
School Bus Safety: Transporting Students with Special Needs

### **Child Safety**

Appropriate Touch  
Before and After School Program  
Camp Aquatics Safety  
Child Abuse Awareness and Prevention for Texas  
Day Camp Supervision  
Injury Prevention in Youth Sports  
Mandatory Reporters of Child Abuse and Neglect  
Resident Camp Supervision

### **Cyber Security**

Avoiding Phishing Attempts  
Complying with the Gramm-Leach-Bliley Act  
Criminal Justice Information Services  
Cyber Security: Best Practices for At-Home Employees  
Cybersecurity: Browsing the Web Safely  
Cybersecurity: Data Classification and Handling  
Cybersecurity: Data Privacy and Safe Computing\*\*  
Cybersecurity: Data Privacy and Security  
Cybersecurity: Detecting Deepfakes  
Cybersecurity: Locking Down Your User Accounts  
Cybersecurity: Managing Your Social Media Accounts  
Cybersecurity: Protecting Your Work Devices  
Cybersecurity: Scanning QR Codes Safely  
Cybersecurity: Securing Your Inbox  
Cybersecurity: Sharing Files Securely  
Cybersecurity: Responding to Data Breaches\*\*  
Cybersecurity: Using Chatbots Responsibly  
Cybersecurity: Verifying Phone Calls  
PCI Security Standards

### **Diversity & Inclusion**

Become A Disability A.L.L.Y. In Your Workplace  
Building a Gender Inclusive Workplace  
Communicating Effectively with People with Disabilities  
Courageous Conversations\*\*\*

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Cultural Competence\*\*\*  
Environmental Justice  
Intersectionality in the Workplace  
Leading An Employee Resource Group  
Managing a Generationally Diverse Team  
Navigating Generational Diversity in the Workplace  
Neurodiversity in the Workplace  
Understanding and Preventing Microaggressions\*\*\*  
Understanding and Preventing Microaggressions for Supervisors  
Understanding Diversity, Equity, and Inclusion  
Understanding Racial and Cultural Differences ✓  
Understanding Socioeconomic Differences Among Students

### **Driver Safety**

Backhoe Safety with Trackhoe Supplement  
Bulldozer Safety  
Defensive Driving  
Defensive Driving for Vanpool Drivers  
Dump Truck Safety  
Electric Vehicle Safety Awareness  
Liability While Driving Government-Owned Vehicles  
Light Trucks: Avoiding Collisions  
Light Trucks: Backing Safety  
Light Trucks: Driving Hazards  
Light Trucks: Ergonomics  
Light Trucks: Handling Extreme Conditions  
Light Trucks: Trailering  
Road Grader Safety  
Slower is Faster - Survival Skills for Ambulance Drivers  
Slower is Faster - Survival Skills for Fire Engine Drivers  
Slower is Faster - Survival Skills for Law Enforcement Drivers  
Snow Plow Safety  
Street Sweeper Safety  
Survival Driving - Emergencies and Natural Disasters  
Survival Driving - Urban Driving  
Tailgate Topics - Avoiding Accidents  
Tailgate Topics - Buckle Up  
Tailgate Topics - Distracted Driving: Drop it & Drive

Tailgate Topics - Driving Defensively  
Tailgate Topics - Drowsy Driving  
Tailgate Topics - Emotional Driving  
Tailgate Topics - Hang Up and Drive: Cell Phones + Driving  
Tailgate Topics - Intersections  
Tailgate Topics - Look Back: Mirror, Mirror on the Car  
Tailgate Topics - Safe Following  
Tailgate Topics - Winter Driving  
Winter Driving Safety  
Winter Driving: Braking and Special Consideration  
Winter Driving: Comprehensive  
Winter Driving: Trapped or Stranded Vehicles  
Winter Driving: Travel Planning and Techniques  
Winter Driving: Weather Conditions & Preparations

### **Emergency Preparedness (Series of 9 Boost)**

Emergency Prep & Response: Earthquakes  
Emergency Prep & Response: Floods  
Emergency Prep & Response: Hurricanes  
Emergency Prep & Response: Terrorism  
Emergency Prep & Response: Tornadoes  
Emergency Prep & Response: Wildfires  
Emergency Prep & Response: Winter Storms

### **Employment Liability**

Accommodating Higher Ed Students with Disabilities  
Accommodating K-12 Students with Disabilities  
Anti-Bullying Supervisor Training  
Antiracism: Challenging Inequity  
Appropriate Workplace Behavior (Series of 12 Boost)  
Bias in Interviewing  
Bystander Intervention ✓  
Capital Financing  
C.A.R.E. About Implicit Bias  
Challenge Organizational Bias  
Complying with the Gramm-Leach-Bliley Act  
Complying with HIPAA for Employees, HW77  
Consequences of Bias  
CSA Guide to Clery Act  
Developing a Diversity and Inclusion Program  
Discipline and Termination: Discussing Discipline

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Discipline and Termination: Documenting Discipline	Harassment Prevention for Higher Ed Employees
Discipline and Termination: Progressive Discipline	Harassment Prevention for Higher Ed Supervisors
Discipline and Termination: Sensitive Subjects	Harassment Prevention for Illinois Employees
Discipline and Termination: Termination Tips	Harassment Prevention for Illinois Supervisors
Discussing Racism for K-12 Educators	Harassment Prevention for Supervisors***
Diversity in the Workplace: Diversity for All	Harassment Prevention for Supervisors: Condensed***
EEO Laws: Age Discrimination in Employment Act	Hiring Liability: Discrimination***
EEO Laws: An Introduction	Hiring Liability: Improper Background Investigations***
EEO Laws: Equal Pay Act of 1963	Hiring Liability: Misrepresentation & Implied Contracts***
EEO Laws: Genetic Information Nondiscrimination Act	Hiring Liability: Negligent Hiring***
EEO Laws: Pregnancy Discrimination Act of 1978	Hiring Liability: Supervisor Responsibilities
EEO Laws: Supervisor Responsibilities	Implicit Bias in Action
EEO Laws: Title I of the ADA	Interacting with Unhoused People
EEO Laws: Title VII of the Civil Rights Act	Introduction to Lawful Hiring***
Emergency Leave Under the FFCRA	Issues in Diversity: Be Attentive
Employer Responsibilities for Domestic Abuse	Issues in Diversity: Embrace Tough Conversations
Ethical Decision Making in the Workplace	Issues in Diversity: Exercise Compassion
Ethics: Governmental Transparency for Public Officials	Issues in Diversity: Expand Horizons
Ethics: Governmental Transparency Laws for Public Officials (AB 1234)	Issues in Diversity: Share Responsibility
Ethics: Laws Relating to Fair Processes (AB 1234)	Issues in Diversity: Speak With Care
Ethics: Personal Advantages and Perks for Public Officials	Issues in Diversity: Welcome New Perspectives
Ethics: Personal Advantages and Perks for Public Officials	Lawful Interviewing: Ask Effective Questions***
Ethics: Personal Financial Gain by Public Officials	Lawful Interviewing: Conduct Interviews, Part I***
Ethics: Understanding Fair Processes for Public Officials	Lawful Interviewing: Conduct Interviews, Part II***
Evaluating Your Workplace Behavior	Lawful Interviewing: Prepare to Interview
Financial Reporting & Transparency	Loudermill, Weingarten, and Garrity Rights for Employees
FERPA for Faculty in Higher Education	Loudermill, Weingarten, and Garrity Rights for Supervisors***
FERPA for Staff in Higher Education	Mandatory Reporting for Elder Abuse
First Amendment Audits	Public Employment Law Fundamentals***
FLSA and Minimum Wage Rules	Public Records Requests***
FLSA: Employee Classification & Overtime Rules	Records Retention***
FLSA: Record Keeping Rules	RISE Up Against Workplace Bullying***
Generating Solutions	School Bullying: Address Potential Bullying
Harassment Prevention for Employees	School Bullying: Define Bullying & The Law
Harassment Prevention for Employees: Condensed	School Bullying: Identify Bullying Episodes
	School Bullying: Understand Bullying Dynamics
	The Biased Brain
	The Drug-Free Workplace Act for Employees***

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The Drug-Free Workplace Act for Supervisors\*\*\*  
The Family and Medical Leave Act: Eligible Employees\*\*\*  
The Family and Medical Leave Act: Overview\*\*\*  
The Family and Medical Leave Act: Qualifying Reasons\*\*\*  
The Family and Medical Leave Act: Supervisor Responsibilities\*\*\*  
Title I of ADA for Higher Ed: Interactive Process\*\*\*  
Title I of ADA for Higher Ed: Reasonable Accommodation\*\*\*  
Title I of ADA for Higher Ed: Supervisor Responsibilities\*\*\*  
Title I of ADA: Interactive Process\*\*\*  
Title I of ADA: Reasonable Accommodation\*\*\*  
Title I of ADA: Supervisor Responsibilities\*\*\*  
Title IX Final Rule for Faculty & Staff  
Title IX, The Clery Act, and VAWA for Faculty and Staff  
Title VI of the 1964 Civil Rights Act for Higher Education\*\*\*  
Title VI of the 1964 Civil Rights Act for Municipalities\*\*\*  
Transition to Remote Teaching for Higher Education  
USERRA Rights & Supervisor Responsibilities\*\*\*  
Wage and Hour Concerns During an Emergency  
Workplace Investigations for Supervisors: Closing the Investigation  
Workplace Investigations for Supervisors: Conducting Interviews  
Workplace Investigations for Supervisors: Knowing When & Why to Investigate  
Workplace Investigations for Supervisors: Planning the Investigation  
Workplace Investigations for Supervisors: Preparing Interview Questions

**Health & Safety**  
A COVID-19 Response: Returning to Work  
Accident Incident Investigation  
Active Shooter and Workplace Violence Response (Higher Ed)  
Active Shooter and Workplace Violence Response (Workplace)  
Addressing Substance Abuse Issues in the Workplace for Employees

Addressing Substance Abuse Issues in the Workplace for Supervisors  
Aquatic Safety  
Arc Flash Safety  
Asbestos Awareness  
Avoiding Animal Bites  
Avoiding the Crush Zone  
Back Safety  
Basic Construction Safety  
Basic Industrial Safety  
Behavior-Based Safety for Supervisors  
Bloodborne Pathogens  
Bloodborne Pathogens Condensed  
Bloodborne Pathogens for Healthcare Workers  
Bloodborne Pathogens for Law Enforcement  
Bullying Prevention at Camp  
Chainsaw Safety  
Child Sexual Abuse Prevention at Camp  
Compressed Gas Safety  
Confined Space Entry  
Contact Tracing in Your Community  
COVID-19: A Pandemic Response  
Crossing Guard Training  
Disaster Benefits Administration  
Electrical Safety  
Emergency Communication in the Workplace  
Emergency Preparedness: All Emergencies  
Emergency Preparedness: Biological Threats  
Emergency Preparedness: Bomb Threats  
Emergency Preparedness: Continuity of Operations  
Emergency Preparedness: Earthquakes  
Emergency Preparedness: Floods  
Emergency Preparedness: Hurricanes  
Emergency Preparedness: Tornadoes  
Emergency Preparedness: Wildfires  
Emergency Preparedness: Winter Storms  
Emergency Response in the Workplace  
Employee Safety Awareness  
Fall Protection  
Fall Protection: Comprehensive  
Fentanyl Exposure Safety  
Field Biological Hazards  
Fire and Explosion Hazards  
Fire Prevention  
Fire Prevention: Comprehensive  
Flagger Safety  
Food Safety

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Forming and Operating Safety Committees  
General Safety Boost Episode 1: Ergonomics  
General Safety Boost Episode 10: Skin Protection  
General Safety Boost Episode 11: First Aid  
General Safety Boost Episode 12: Active Shooter  
General Safety Boost Episode 2: Back Safety  
General Safety Boost Episode 3: Trip Hazards  
General Safety Boost Episode 4: Emergency Preparedness  
General Safety Boost Episode 5: Fire Safety  
General Safety Boost Episode 6: Hazard Communication  
General Safety Boost Episode 7: Slip Hazards  
General Safety Boost Episode 8: Drug-Free Workplace  
General Safety Boost Episode 9: Bloodborne Pathogens  
Hand and Power Tool Safety  
Hazard Communication: The New GHS Standards  
Heat Illness Prevention In Indoor spaces  
Heat Illness Prevention In Indoor spaces (Supv.)  
Hearing Conservation  
Hoisting and Rigging  
Home Office Ergonomics  
Hydrogen Sulfide Safety Awareness  
Indoor Crane and Sling Safety  
Introduction to Contact Tracing  
Introduction to OSHA  
Job Hazard Analysis  
Job Hazard Analysis for Supervisors  
Laboratory Safety  
Ladder Safety  
Landscape Safety  
Lead Safety Awareness  
Lockout/Tagout Safety  
Lockout/Tagout Safety: Comprehensive  
Looking Out for Your Coworkers  
Machine Guarding  
Material Handling and Storage  
Mower Safety  
New Employee Safety Orientation  
Occupational Disease Prevention for Firefighters  
Office Safety  
OSHA Investigations and Inspections  
OSHA Recording and Reporting  
OSHA Top Four Hazards

Patient Handling - Introduction & Core Principles (Part 1 of 8)  
PHASE Patient Handling - Lifting and Assisting (Part 2 of 8)  
PHASE Patient Handling – Carrying (Part 3 of 8)  
PHASE Patient Handling – Transferring (Part 4 of 8)  
PHASE Patient Handling – Extricating (Part 5 of 8)  
PHASE Patient Handling – Stretcher (Part 6 of 8)  
PHASE Patient Handling - Bariatric Patients (Part 7 of 8)  
PHASE Patient Handling – Summary (Part 8 of 8)  
Personal Protective Equipment: Respiratory Protection  
Playground Safety  
Playground Supervision  
Practicing Hand Hygiene  
Practicing Hand Hygiene: Child Care Providers  
Practicing Hand Hygiene: Food Service Professionals  
Practicing Hand Hygiene: Medical Professionals  
Preparing Your Workplace for COVID-19  
Preventing Slips, Trips, and Falls  
Preventing Slips, Trips, and Falls for Firefighters  
Preventing Strains and Sprains  
Railroad Crossing Safety  
Reasonable Suspicion for Drug and Alcohol Testing:  
Signs and Symptoms of Alcohol Misuse  
Reasonable Suspicion for Drug and Alcohol Testing: Signs and Symptoms of Drug Use  
Reasonable Suspicion for Drug and Alcohol Testing: The Role of the Supervisor  
Respiratory Protection  
Risk Management Series: What is Risk Management?  
Risk Management Series: Creating a Culture of Safety and Compliance  
Risk Management Series: Hazard Identification and Workplace Assessments  
Risk Management Series: Effective Incident Reviews  
Risk Management Series: Workers' Compensation – The Manager's Role  
Risk Management Series: Risk Mitigation  
Safe Patient Handling

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Safety Awareness Program for Supervisors  
Safety Data Sheets  
Safety in Local Government: Part 1  
Safety in Local Government: Part 2  
Scaffolding Safety  
Shallow Water Blackout  
Shelter Protocol: Operating & Closing a Shelter  
Shelter Protocol: Preparing to Open a Shelter  
Silica Awareness: Silica and the OSHA Silica Standard  
Silica Awareness: Working Safely with Silica Site Control  
Slips, Trips, and Falls  
Spill Prevention and Control  
Stress Management at Work and Elsewhere  
Stress Management for Public Safety  
Telecommunicators  
The Professional Lifeguard  
Transitional Duty: Improving Your Return to Work Program  
Trenching and Excavation Safety  
Trip and Transportation Safety  
Updating Your Workplace Response to COVID-19  
Waste Management  
Welding, Cutting & Brazing Safety  
Whole Health: A Well-Rounded Exercise Routine  
Whole Health: Am I at Risk for Diabetes?  
Whole Health: Am I Getting the Right Nutrition?  
Whole Health: Brain Health  
Whole Health: Dental Care  
Whole Health: Good Sleep Habits  
Whole Health: Maintain a Strong & Healthy Back  
Whole Health: Preventive Care  
Whole Health: Self-Awareness About Drinking  
Whole Health: Techniques to Manage Stress  
Whole Health: The 3 Biggest Myths About Smoking  
Wildfire Smoke Safety  
Working Outdoors in Warm Weather  
Working Outdoors in Warm Weather for Camp Employees  
Workplace Allergies & Sensitivities for Employees\*\*\*  
Workplace Ergonomics  
Workplace Violence Prevention  
Workplace Violence for Healthcare Workers ✓

### Higher Ed

Anti-Bullying Supervisor Training for Higher Ed  
Cyberbullying Awareness & Prevention for Higher Education  
De-Escalation for Higher Education  
EEO Laws for Higher Ed: An Introduction  
EEO Laws for Higher Ed: Age Discrimination in Employment Act  
EEO Laws for Higher Ed: Equal Pay Act of 1963  
EEO Laws for Higher Ed: Genetic Information Nondiscrimination Act  
EEO Laws for Higher Ed: Pregnancy Discrimination Act  
EEO Laws for Higher Ed: Supervisor Responsibilities  
EEO Laws for Higher Ed: Title I of the ADA  
EEO Laws for Higher Ed: Title VII of the Civil Rights Act  
RISE Up Against Workplace Bullying in Higher Ed

### Human Capital

8 Tips for Working From Home  
Analyzing Work Processes\*\*\*  
Civility in the Workplace  
Coaching to Build Skills\*\*\*  
Coaching to Develop Motivation\*\*\*  
Conveying Information\*\*\*  
Creating a Total Service Experience  
Dealing with Aggressive Behavior\*\*\*  
Dealing with Bad Behavior\*\*\*  
Dealing with Conflict\*\*\*  
Dealing With Difficult Customers  
Dealing With Grief and Loss in the Workplace for Employees  
Dealing With Grief and Loss in the Workplace for Supervisors  
Defining a Problem\*\*\*  
Defining Coaching\*\*\*  
Defining Useful Workplace Feedback\*\*\*  
Determining Your Problem-Solving Style\*\*\*  
Effective Writing for Business\*\*\*  
Focusing on the Customer\*\*\*  
Giving Feedback\*\*\*  
How Work Teams React to Change\*\*\*  
Identifying Performance Standards\*\*\*  
Identifying Strategies for Making Change Work\*\*\*  
Identifying the Characteristics of Change\*\*\*  
Implementing Process Improvements\*\*\*

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Introducing Personal Power\*\*\*  
 Listening Skills\*\*\*  
 Measuring and Monitoring Processes  
 Providing Service with Heart  
 Receiving Feedback\*\*\*  
 Setting Overall Goals\*\*\*  
 Situational Leadership  
 The Responsibilities of a Manager\*\*  
 The Role of Customer Service  
 The Role of the Supervisor\*\*\*  
 Understanding Skills\*\*\*  
 Understanding Team Building\*\*\*  
 Writing Inclusive Job Descriptions  
 Writing Unbiased Interview Questions for Supervisors

**IFMK Law**

Illinois Freedom Of Information Act  
 Managing Employees From Hire to Termination, Part 1  
 Managing Employees From Hire to Termination, Part 2  
 Sexual Harassment Prevention (IFMK Law)\*  
 Sexual Harassment Prevention Training Supervisor Portion (IFMK Law)\*

**K-12 Education**

Allergy Awareness for K-12  
 Asthma Awareness for K-12  
 Cyberbullying Awareness & Prevention (K-12)  
 FERPA 101 for K-12 Administrative Staff  
 Harassment Prevention for K-12 Employees  
 Harassment Prevention for K-12 Supervisors  
 Maintain Engagement in Online Learning (K-6)  
 Seizure Awareness for K-12  
 Verbal De-escalation (K-12)  
 Youth Suicide Prevention (K-12)  
 Youth Suicide Prevention (K-12) Part 1: Your Role in Prevention  
 Youth Suicide Prevention (K-12) Part 2: Observe, Support, Refer  
 Youth Suicide Prevention (K-12) Part 3: A Community Effort

**Law Enforcement**

Anti-Bias Policing: Part 1  
 Anti-Bias Policing: Part 2  
 Asher Model: Creating a Culture of Wellness

Asher Model: Educate Your Staff on Resilience  
 Asher Model: Encourage Healthy Habits  
 Asher Model: Encourage Spirituality  
 Asher Model: Focus on the Solutions  
 Asher Model: Making It OK to Not Be OK  
 Asher Model: Partner with the Family  
 Asher Model: Provide Peer Support  
 Below 100  
 Below 100 Tenets: Remember, Complacency Kills!  
 Below 100 Tenets: Watch Your Speed  
 Below 100 Tenets: Wear Your Belt  
 Below 100 Tenets: Wear Your Vest  
 Below 100 Tenets: What's Important Now?  
 Community Policing, Part I  
 Community Policing, Part II  
 Coronavirus & Safety: What Every Cop Needs to Know  
 De-Escalation and Communication, Part I  
 De-Escalation and Communication, Part II  
 False Arrests and Arrest Liability for Law Enforcement  
 Firearms Safety  
 Guide to Consensual Encounters  
 Law Enforcement Ethics  
 Off-Duty Conduct  
 Officer Safety and Tactics for Chemical and Bomb Threat Response  
 Personnel Guidelines for Law Enforcement (Part 1)  
 Personnel Guidelines for Law Enforcement (Part 2)  
 Preventing Slips, Trips, and Falls for Law Enforcement Officers  
 Responding to Domestic Abuse Calls  
 Situational Awareness and Ambush Precautions for Law Enforcement  
 Slower is Faster: Survival Skills for Law Enforcement Drivers  
 Stress Management for Law Enforcement  
 Use of Force: An Overview  
 Use of Force: Community Policing and Community Perceptions  
 Use of Force: Decision Making and Judgment  
 Use of Force: Ethical Considerations  
 Use of Force: Liability and Reasonableness

**Leadership and Management**

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Accountability for Supervisors  
Building a Kind and Connected Workplace  
Change Management  
Corrective Action Series: Errors in Work  
Corrective Action Series: Bullying Coworkers  
Corrective Action Series: Employee Burnout  
Emotional Intelligence and Self-Awareness for Supervisors  
Emotional Intelligence and Motivation for Supervisors

**Wellness**

Better Sleep Strategies  
Cultivating Compassion  
Managing Burnout  
Recognizing Mental Health Distress  
The Difference Between Stress and Anxiety

Emotional Intelligence and Self-Regulation for Supervisors  
Emotional Intelligence and Empathy for Supervisors  
Introduction to Emotional Intelligence for Supervisors  
Managing Employees After a Critical Incident  
One Conversation Can Change Everything  
Psychological Safety  
Servant Leadership

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