



ICRMT UPDATE

STAY INFORMED WITH OUR
LATEST RISK MANAGEMENT NEWS

Where Ideas Come to Life: A Recap of Our Latest (Free!) ICRMT Member Seminars, With More Seminars Coming Soon!

Staying in front of liability means continuous learning, meaningful discussions, and exchanging insights with thought leaders. This is exactly what took place at our recent ICRMT member seminars in March and then May, with pertinent topics geared towards public entities, and designed to increase member sophistication in insurance management while reducing liability exposures.

Our March seminar, provided in 3 locations throughout the state, covered several topics related to workers' compensation. Steve Murdock of IFMK Law shared information on the interplay of FMLA and ADA in workers' compensation claims, the role of PEDDA (the Public Employee Disability Act) benefits in claims, and fraud as it relates to Workers' compensation. Mark Bell, Risk Management Service Director

with IPMG, covered model practices when handling work related injury investigations, and handling workers' compensation claims. Brain Marvin and Malia Gunn with the Practical Kinesiology Company shared some of their comprehensive and deep knowledge as it related to injury prevention for public entity employees.

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Julie Bruch from IFMK Law presents on employment practice law to over 80 ICRMT member representatives at the Tinley Park Convention Center on May 15th, 2025.

UPCOMING SEMINAR REGISTRATION PAGES

Press & Media Management for Public Entities

- [September 4 - Tinley Park, IL](#)
- [September 10 - Collinsville, IL](#)
- [September 11 - East Peoria, IL](#)



Workplace Eye Safety

Eye injuries are a much too common occurrence in the workplace. According to the CDC, more than 2,000 people injure their eyes at work each day! About 100 of those injuries require one or more missed workdays to recover from, and between 10-20% of all work-related injuries can cause temporary or even permanent vision loss. Top hazard areas including welding which causes more than 15,000 welding equipment-related eye injuries a year, according to the U.S. Consumer Product Safety Commission. Power tools come in second, contributing to nearly 10,000 eye injuries a year. Wearing the proper eye protection is key but having an employer that provides the proper equipment and encourages its use is a major factor.

Workplace eye injuries in the U.S. costs at least \$300 million per year in compensation, medical treatment, and lost productivity, according to OSHA but some organizations attribute up to \$476 million per year to these injuries. Having good vision is important to our everyday lives. Experts believe that the correct eye protection could have reduced severity or even prevented 90% eye injuries in the workplace.

One million Americans have already lost some degree of their sight due to an eye injury. With more than 700,000 work-related eye injuries happening each year

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Use of Force-Barnes v Felix

We want to bring to your attention a recent communication from Jack Ryan of LLRMI regarding the U.S. Supreme Court's decision in *Barnes v. Felix*. This case addressed the standards for evaluating use-of-force incidents under the Fourth Amendment.

In its ruling, the Court emphasized that the reasonableness of force must be assessed based on the totality of the circumstances, not just the moment the force was used. This decision clarifies that events leading up to a use-of-force incident may be relevant in determining whether an officer's actions were objectively reasonable.

Our current policies are compliant with the standards outlined in this decision. You can download LLRMI's full communication with the link below. If you have any questions or would like to discuss this further, please don't hesitate to reach out to our law enforcement team.

[View the Flyer](#)



ICRMT Cyber Security Update

Illinois state law mandates cybersecurity requirements, including annual cybersecurity training for municipal and county employees. Additionally, it requires the appointment of a cybersecurity designee for some municipalities and all counties.

[P.A. 102-0753](#) became effective January 1, 2023, and includes the following changes and new obligations described below.

First, the Act requires that every employee of a municipality or county complete an annual cybersecurity training program. That training must include, at a minimum, the following:

- Detecting phishing scams
- Preventing spyware infections and identity theft
- Preventing and responding to data breaches

Second, the Act requires the "principal executive officer, or his or her designee" of any municipality with a population of 35,000 or greater, and all counties, to designate a local official or employee as the primary point of contact for local cybersecurity issues and to provide the name and contact information to the [Department of Innovation and Technology](#), a state agency.

Third, the Act amended the FOIA to expand the security plans and policies with the exception of section 7(1)(v) of FOIA to cover policies and plans addressing cybersecurity vulnerabilities so that these records are now exempt from release under FOIA.

Finally, the Act directs the Department of Innovation and Technology to put together a cybersecurity training program and make it available to municipalities and counties. Alternatively, the Act permits counties and municipalities to establish their own training programs. The ICRMT is dedicated to assisting our members with creating a training program, and resources are available through Tokio Marine at no cost. There, you can access online courses, recommended protections, and utilize their team of professionals with any questions.

Please contact your ICRMT risk management consultant for more information.

How to Communicate Workers' Comp Benefits to Employees

Workers' compensation is a critical safety benefit for employees, but many workers don't fully understand what it is, how it works, or what to do if they're injured on the job. As an employer, you can help your employees bridge this gap by guiding them on how to clearly and compassionately communicate workers' comp benefits to their teams.

Here's how employers can make workers' comp communication more effective, transparent, and employee-friendly.

[Read the full blog >](#)



Neogov Course Catalog

<https://community.neogov.com/learn/w/risk-pool-training>

As a reminder, Neogov released enhancements in April to the Learn production site. Their announcement regarding the release is available in the NEOGOV Community.

- Unified Suite, new top navigational bar
- Display the instructor's name on the printed PDF version of the roster
- Export Neogov roster as a CSV and Excel document. Includes a new column with Instructor Name

Below is a list of the new courses available.

- Core Principles of Customer Service (BX23)
- Making a Memorable First Impression (BX24)
- Understanding Customer Needs (BX25)
- Adapting to Customer Communication Styles (BX26)
- Active Listening (BX27)
- Clear Verbal Communication (BX28)
- Non-Verbal Communication (BX29)
- Effective Digital and Remote Interactions (BX30)

- Overcoming Language Barriers (BX31)
- Why Customers Get Upset (BX32)
- De-Escalation Techniques for Difficult Customers (BX33)
- Resolving Issues with Difficult Customers (BX34)
- Best Practices for Generative AI (BX22)
- Safety Using AI (CY39)
- Recognizing Mental Health Distress (SK12)
- Heat Illness Prevention in Indoor Spaces (SK14)
- Heat Illness Prevention in Indoor Spaces (SK16)

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In addition, Neogov has updated the 12 health and safety microlearning series courses (SB01-SB12) to improve usability & ADA accessibility. Title IX and Clery Act courses were also updated to better align with changes in federal regulations.

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Upcoming Neogov Learn Community Spotlight calls

On the second Wednesday of every other month, the Learn team hosts a call to share product updates, discuss processes, and collect feedback from NEOGOV customers on upcoming features. Please join this recurring meeting to get your voice heard!

[Click Here to Register >](#)

Have questions? Contact our Risk Management Team.

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